

At Tula Wellness we work with each client to discuss treatment objectives and review likely outcomes, benefits and risks associated with each treatment. We offer individual treatment as well as significantly discounted treatment package options so each client may choose the approach that is best suited for their needs and budget.

Once services are purchased they will not be refunded, however, to ensure our clients always receive the greatest experience at Tula Wellness, unused service values (cash equivalent for the remaining amount of a treatment package) can be applied to any other service at Tula Wellness. For Skin Care Products, all sales are final, however, should you have a skin reaction to one of the products, it can be returned for a full refund within 7 days of purchase.

All injectable treatment sales (Botox, Juvederm, Radiesse, Restylane, Perlane, and Sculptra) are final; refunds or credits cannot be offered once treatment is completed.

Appointment Cancellation Policy

We require **at least** 24 hours notice for appointment cancellations for any scheduled service. No-shows and same-day appointment cancellations with less than 24 hours notice are subject to a \$35 cancellation fee. This policy enables us to maintain a higher availability of our time for you as well as others. By scheduling an appointment, you are agreeing to our cancellation policy.

Late Arrival Policy

We regret that late arrivals will not receive an extension of scheduled service times and you will be responsible for full service fees. While we will make every effort to perform your entire treatment in the remaining scheduled time; however, we reserve the right to reschedule your appointment if we feel there is not enough time to give you quality treatment and to not keep other clients waiting. Please note that since we are located at the Pima Heart Building, parking may be limited. We recommend that you arrive 15 minutes prior to your scheduled start time.

Payment Policy

Payment for all individual treatments is due at time of treatment, and all packages must be paid in full at time of first treatment. We do not offer financing or payment plans. We do offer Care Credit. All services are final sale; there are no refunds or credit issued for any service including, but not limited to; laser hair removal, IPL, Botox, Juvederm, Microdermabrasion, and Latisse. We accept cash, personal checks, Visa, MasterCard, Discover, and American Express.

Gift Card Purchase

Any Gift Certificate will be expired in 1 year from the purchase date.